

Sebastian R. Jilke

Georgetown University
McCourt School of Public Policy
37th and O Streets, NW
Old North, Suite 101
Washington, D.C. 20057

Cell: +1 (201)892-0317
Email: sebastian.jilke@georgetown.edu
Twitter: @SebJilke
Website: www.sebastianjilke.net
Google Scholar: <https://bit.ly/2FrB401>

Academic Employment & Affiliations

- 2020 – **Georgetown University, McCourt School of Public Policy**
Associate Professor
*Faculty Affiliate, Georgetown University Initiative on Innovation, Development and Evaluation (*gui²de*)*
- 2019 – **Office of Evaluation Sciences, U.S. General Services Administration**
Since 2020 | *Academic Affiliate*
2019 – 2020 | *Fellow*
- 2021 – **Center for Financial Security, University of Wisconsin-Madison**
Research Fellow

Previous Positions & Affiliations

- 2016 – 2020 **Rutgers University-Newark, School of Public Affairs and Administration**
Assistant Professor
Co-Founder/Director, Center for Experimental and Behavioral Public Administration
- 2010 – 2015 **Erasmus University Rotterdam, Department of Public Administration**
2014 – 2015 | *Postdoctoral researcher*
2010 – 2014 | *Research associate*
- June 2013 **Cardiff University, Cardiff Business School**
Visiting researcher
- March 2013 **Katholieke Universiteit Leuven, Center for Sociological Research**
Visiting researcher

Education

- 2015 **Erasmus University Rotterdam, the Netherlands**
PhD in *Public Administration* (*cum laude*, i.e., with highest distinction)
- 2007 – 2010 **Zeppelin University, Germany**
MA in *Public Management and Governance* (Minor: *Corporate Management and Economics*)
- 2004 – 2007 **University of Applied Sciences in the German Red Cross, Germany**
BA in *Social Management*

Honors & Awards

- 2019 Beryl Radin Award for the best article published in the *Journal of Public Administration Research and Theory* in 2018

Academic Publications

Books

1. James, O., **Jilke, S.** & G. Van Ryzin (eds.) (2017): *Experiments in Public Management Research: Challenges and Contributions*. Cambridge: Cambridge University Press.
****Published Review:** Mohr, Z. (2019). *Public Administration Review*.

Special/ Virtual Issues & Symposia

3. James, O., **Jilke, S.** & G. Van Ryzin. (eds.) (2017): Behavioral and Experimental Public Administration. Symposium at *Public Administration*, 95(4).
2. **Jilke, S.**, Van de Walle, S. & S. Kim. (eds.) (2016): Towards an Experimental Public Administration. Symposium at *Public Administration Review*, 75(1).
1. Tummers, L., Olsen, A., **Jilke, S.** & S. Grimmelikhuijsen. (eds.) (2016): Behavioral Public Administration. Virtual Issue at *Journal of Public Administration Research and Theory*.

Journal Articles

28. Shon, J. & **S. Jilke.** (forthcoming): The Diverse Effects of Private Competitors on Public Service Performance: Evidence from New Jersey's School System. *International Public Management Journal*, in press.
27. Favero, N., **Jilke, S.**, Wolfson, J. & M. Young. (forthcoming): Messenger Effects in COVID-19 Communication: Does the Level of Government Matter? *Health Policy OPEN*, in press.
26. Lee, I.* **Jilke, S.** & O. James. (forthcoming): Do More Options Always Benefit the Users of Public Services? An Experimental Study of School Choice, Performance and Satisfaction. *Public Administration Review*, in press.
25. James, O. & **S. Jilke.** (2020): Marketisation Reforms and Coproduction: Does Ownership of Service Delivery Structures and Customer Language Matter? *Public Administration*, 98(4): 941-957.
24. **Jilke, S.** & M. Bækgaard. (2020): The Political Psychology of Citizen Satisfaction: Does Responsibility Attribution Matter? *Journal of Public Administration Research and Theory*, 30(1): 130-143.
23. **Jilke, S.**, Resh, W., Sidiki, S. & A. Olsen. (2019). Microbrook, Mesobrook, Macrobrook. *Perspectives on Public Management and Governance*, 2(4): 245-253.
22. **Jilke, S.**, Lu, J., Xu, C.* & S. Shinohara*. (2019): Using Large Scale Social Media Experiments in Public Administration: Assessing the Charitable Consequences of Government Funding to Non-profits. *Journal of Public Administration Research and Theory*, 29(4): 627-639.

*Based on work with collaborators who were graduate students when the project was conducted. I denote this to indicate my interest and enthusiasm in working with graduate students, and it should not be interpreted in any way as diminishing or devaluing their contributions.

†The publication underwent editorial review only.

21. **Jilke, S.** (2018): Citizen Satisfaction under Changing Political Leadership: The Role of Partisan Motivated Reasoning. *Governance*, 31(3): 515-533.
20. **Jilke, S.**, Van Dooren, W. & S. Rys*. (2018): Discrimination and Administrative Burden in Public Service Markets: Does a Public-Private Difference Exist? *Journal of Public Administration Research and Theory*, 28(3): 423-439.
19. **Jilke, S.** & L. Tummers. (2018): Which Clients are Deserving of Help? A Theoretical Model and Experimental Test. *Journal of Public Administration Research and Theory*, 28(2): 226-238.
**2019 *Beryl Radin Award*, awarded by the Public Management Research Association for the best article published in JPART in the previous year.
18. Voorberg, W.*, **Jilke, S.**, Tummers, L. & V. Bekkers. (2018): Financial Rewards Do Not Stimulate Co-Production: Evidence from Two Experiments. *Public Administration Review*, 78(6): 864-873.
17. **Jilke, S.**, Petrovsky, N., Meuleman, B. & O. James. (2017): Measurement Equivalence in Replications of Experimental Findings: Guidance on How and When to Determine Equivalence. *Public Management Review*, 19(9): 1293-1310.
16. Fernandez-Gutierrez, M., James, O. & **S. Jilke.** (2017): Competition and Switching in Public Service Markets: Can They Reduce Inequalities? *Regulation & Governance*, 11(1): 41-63.
15. Grimmelikhuijsen, S., **Jilke, S.**, Olsen, A. & L. Tummers. (2017): Behavioral Public Administration: Combining insights from Public Administration and Psychology. *Public Administration Review*, 77(1): 45-56.
14. James, S., **Jilke, S.** & G. Van Ryzin. (2017): Behavioural and Experimental Public Administration: Emerging Contributions and New Directions. *Public Administration*, 95(4): 865-873.[†]
13. **Jilke, S.**, Van Ryzin, G. & S. Van de Walle (2016): Responses to Decline in Marketized Public Services: An Experimental Evaluation of Choice-Overload. *Journal of Public Administration Research and Theory*, 26(3): 421-432.
12. **Jilke, S.** (2016): Job satisfaction and regime change: Evidence from a natural experiment. *International Public Management Journal*, 19(3): 370-396.
11. James, O., **Jilke, S.**, Petersen, C. & S. Van de Walle (2016): Citizens' Blame of Politicians for Public Service Failure: Experimental Evidence about Blame Reduction through Delegation and Contracting. *Public Administration Review*, 76(1): 83-93.
10. Andrews, R. & **S. Jilke** (2016): Social services and social cohesion in Europe: Exploring the effects of service quality and economic strain. *Journal of Social Policy*, 45(1): 119-140.
9. **Jilke, S.**, Van de Walle, S. & S. Kim. (2016): Generating Usable Knowledge through an Experimental Approach to Public Administration. *Public Administration Review*, 76(1): 69-72.[†]
8. Tummers, L., Olsen, A., **Jilke, S.** & S. Grimmelikhuijsen (2016): Introduction to the Virtual Issue on Behavioral Public Administration. *Journal of Public Administration Research and Theory*, 1-3.[†]
7. **Jilke, S.** (2015): Choice and Equality: Are vulnerable citizens worse-off after liberalization reforms? *Public Administration*, 93(1): 68-85.
6. **Jilke, S.**, Meuleman, B & S. Van de Walle (2015): We need to compare, but how? Comparative public administration and measurement equivalence. *Public Administration Review*, 75(1): 36-48.

5. Van de Walle, S., Steijn, A. & **S. Jilke** (2015): Extrinsic motivation, PSM and labour market characteristics: A multilevel model of public sector employment preference in 26 countries. *International Review of Administrative Sciences*, 81(4): 833-855.
4. Andrews, R., **Jilke, S.** & S. Van de Walle (2014): Economic strain and social cohesion in Europe: Does institutional trust matter? *European Journal of Political Research*, 53(3): 559-579.
3. Van de Walle, S. & **S. Jilke** (2014): Savings in public services after the financial crisis: A multilevel analysis of drivers of public preferences in the EU27. *International Review of Administrative Sciences*, 80(3): 597-618.
2. **Jilke, S.** (2013): What shapes citizens' evaluations of their public officials' accountability? Evidence from local Ethiopia. *Public Administration and Development*, 33(5): 389-403.
1. **Jilke, S.** & S. Van de Walle (2013): Two-track public services? Citizen's voice behavior towards liberalized services in the EU15. *Public Management Review*, 15(4): 465-476.

Book Chapters

10. James, O., **Jilke, S.** & G. Van Ryzin (2017): Introduction: Experiments in Public Management Research. In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.
9. James, O., **Jilke, S.** & G. Van Ryzin (2017): Causal Inference and the Design and Analysis of Experiments. In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.
8. **Jilke, S.** & G. Van Ryzin (2017): Survey Experiments for Public Management Research. In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.
7. James, O. & **S. Jilke** (2017): Citizen and Users' Responses to Public Service Failure: Experimentation About Blame, Exit and Voice. In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.
6. James, O., **Jilke, S.** & G. Van Ryzin (2017): Conclusions - Towards an Experimental Public Management? In: James, O., S. Jilke & G. Van Ryzin (eds.). *Experiments in Public Management Research: Challenges and Opportunities*. Cambridge: Cambridge University Press.
5. Olsen, A., Tummers, L., Grimmelikhuijsen, S. & **S. Jilke** (2017): Behavioral Public Administration: Connecting Psychology with European Public Administration Research. In: Ongaro, E. & S. van Thiel (eds.). *The Palgrave Handbook of Public Administration and Management in Europe*. New York: Palgrave Macmillan.
4. **Jilke, S.**, Van der Voet, J. & S. Van de Walle (2016): Administrative reforms in the Netherlands: Managerialism, collaboration and implications for future reform capacity. In: Hammerschmid, G., Van de Walle, S., Andrews, R. & Bezes, P. (eds.). *Public Administration Reforms in Europe: The View from the Top*. Cheltenham: Edgar Elgar.
3. Curry, D., Hammerschmid, G., **Jilke, S.** & S. Van de Walle (2016): The State and Perceptions of Public Sector Reforms in Europe. In: Massey, A. & K. Johnston (eds.). *The International Handbook of Public Administration and Governance*. Cheltenham: Edgar Elgar.

2. Tummers, L., **Jilke, S.** & S. Van de Walle (2013): Citizens in charge? An overview of the background, facilitators and pitfalls of introducing choice and competition in public services. In: Dwivedi, Y., Shareef, M., Pandey, S. & V. Kumar (eds.). *Public Administration Reformation: Market Demand from Public Organizations*. New York: Routledge.
1. **Jilke, S.**, Bunnar, C. & F. Volgmann (2013): Defekter Föderalismus in Afrika: Eine Bestandsaufnahme [Taking stock of defected federalism in Africa]. In: EZFF (ed.). *Jahrbuch des Föderalismus 2013 [Yearbook of Federalism 2013]*. Baden-Baden: Nomos.

Other Publications

11. Curry, D., **S. Jilke**, Hammerschmid, G. & S. Van de Walle (2014): *Coordinating for Cohesion in the Public Sector of the Future*. COCOPS Policy Brief. Rotterdam: COCOPS
10. Andrews, R., **Jilke, S.** & S. Van de Walle (2014): *The impact of public sector reform in Europe on social cohesion*. COCOPS Policy Brief. Rotterdam: COCOPS.
9. Andrews, R., Downe, J., Guarneros-Meza, V., **Jilke, S.** & S. Van de Walle (2013): *Public Management Reforms and Emerging Trends and Effects on Social Cohesion*. COCOPS Research Report. Rotterdam: COCOPS.
8. **Jilke, S.**, Van de Walle, S. & R. van Delft (2013): *Public Sector Reform in the Netherlands – Views and Experiences from Senior Executives*. COCOPS National Report for The Netherlands. Rotterdam: Erasmus University Rotterdam.
7. Clifton, J., Diaz-Fuentes, D., Fernandez-Gutierrez, M., James, O., **Jilke, S.** & S. Van de Walle (2013): *Satisfaction, Voice and Choice in European Public Services*. COCOPS Policy Brief. Rotterdam: COCOPS.
6. Dan, S., **Jilke, S.**, Pollitt, C., van Delft, R., Van de Walle, S. & Thiel, S. van (2012): *Effects of privatization and agencification on citizens and citizenship: an international comparison*. Background Study. Den Haag: Enquete Commission of the Parliamentary Inquiry by the Dutch Senate into the Effects of Privatization and Agencification of Public Services.
5. Clifton, J., Diaz Fuentes, D., Fernandez-Gutierrez, M., James, O., **Jilke, S.** & Van de Walle, S. (2012): *Regulatory reform for services of general interest and trends in citizen satisfaction*. COCOPS Project Report Rotterdam: Erasmus University Rotterdam.
4. **Jilke, S.** (2010): *Wild-West Politics - German development policy quo vadis?* La Gazette Cournot, 53: 20-22.
3. Wegener, A., **Jilke, S.**, Butcher, C. & G. Yaron (2010): *Woreda City Government Benchmarking Survey III: Synthesis Report*. Report on behalf of the World Bank and the Ministry of Capacity Building of the Government of Ethiopia: Addis Ababa.
2. **Jilke, S.** & A. Gaucci (2010): *Basic access to social services in African LDCs*. Recurrent publication on behalf of UNECA: Addis Ababa.
1. **Jilke, S.** (2010): *Equal Access to Basic Services in African LDCs: The need for coherent, inclusive and effective Policy Frameworks*. zu | wuerfe discussion paper, Zeppelin University: Friedrichshafen.

Grants

Total of \$802,812 since 2016

2021	Social Security Administration Retirement and Disability Research Consortium Grant "The Downstream Health Effects of SSI Take-up Among Older Adults" (Principal Investigator) (\$155,000)
	Georgetown University Annual Research Grant "Encouraging Individual Contributions to Public Goods through Psychological Ownership" (Principal Investigator) (\$10,000)
	Georgetown University Pilot Research Grant "The Downstream Health Effects of SSI Take-up Among Older Adults" (Co-Principal Investigator) (\$18,000)
2020	Laura & John Arnold Foundation "Developing Rigorous Program Evaluation Opportunities in Partnership with the Federal Government" (Principal Investigator) (\$396,134)
	Social Security Administration Retirement and Disability Research Consortium Grant "Im- proving Public Understanding of OASI: An Experimental Approach" (Co-Principal Investiga- tor) (\$139,878)
2017	SPAA internal research grant to support the Center for Experimental and Behavioral Pu- blic Administration (CEBPA) (Co-Principal Investigator) (\$14,200)
2016	SPAA internal research grant to support the Center for Experimental and Behavioral Pu- blic Administration (CEBPA) (Principal Investigator) (\$14,800)
	SPAA internal research grant to conduct a big-data field experiment on the effects of government funding on private donations (Co-Principal Investigator) (\$5,000)
	Rutgers University-Newark SEED grant to support the Center for Experimental and Be- havioral Public Administration (CEBPA) (Co-Principal Investigator) (\$50,000)
2015	Academic Colloquium Grant by the Royal Netherlands Academy of Arts and Sciences for organizing a conference on Behavioral Public Administration (Co-Principal Investiga- tor) (16,500 €)
2011-2014	e-fellows.net scholarship (non-monetary)
2012	Erasmus Trustfonds grant for EGPA conference participation (500 €)
2011	NIG travel grant for EGPA conference participation (800 €)
	NIG travel grant for participating Essex Summer School (1,700 €)

Keynotes

Keynote at 2nd International Conference on Behavioral Public Administration in Wuhan, China (2021);
University of Illinois at Chicago, Keynote at College of Urban Planning and Public Affairs' annual PhD
conference (canceled due to COVID-19) (2020);
Finnish Ministry of Finance, Helsinki. Keynote speech at a conference on the "Role of Public Gover-
nance in Inclusive Growth" (2015)

Invited Talks

University of Washington, Daniel J. Evans School of Public Policy & Governance (2022; scheduled);
Indiana University, Paul H. O'Neill School of Public and Environmental Affairs (2022; scheduled);
Florida State University, Askew School of Public Administration, Sustainability and Governance Lab

(2022; scheduled);
 Invited presentation at the Retirement and Disability Research Consortium Annual Meeting (2021);
 US Office of Management and Budget (2021);
 US Patent and Trademark Office, Equity Steering Group (2021);
 University of Wisconsin-Madison, Center for Financial Security (2021);
 CFO council of the US Government (2020);
 APSA webinar on Research Methods in Public Administration, online (2020);
 State University of New York, Rockefeller College of Public Affairs & Policy (2019);
 Utrecht University School of Governance, The Netherlands (2019);
 Zeppelin University, Department of Public Administration and Political Science, Germany (2019);
 Office of Evaluation Sciences, General Services Administration (2019);
 University of Oklahoma, Department of Political Science (2018);
 Bocconi University Milan, Department of Policy Analysis and Public Management, Italy (2018);
 University of Anwerp, Department of Political Science, Belgium (2018);
 University of Minho, School of Economics and Management, Portugal (2018);
 University of Wisconsin-Madison, Robert M. La Follette School of Public Affairs (2017);
 George Washington University, Trachtenberg School of Public Policy & Administration (2017);
 Hebrew University, Federman School of Public Policy and Government, Israel (2017);
 Yonsei University, Department of Public Administration, South Korea (2017);
 Seoul National University, Graduate School of Public Administration, South Korea (2017);
 Seoul National University Graduate School in New York City (2017);
 London School of Economics and Political Science, London Seminar Series on Public Policy, UK (2016);
 City University of Hong Kong, Department of Public Policy, Hong Kong (2016);
 Aarhus University, Department of Political Science and Government, Denmark (2016);
 University of Copenhagen, Department of Political Science, Denmark (2016);
 Hertie School of Governance Berlin, Germany (2015);
 Swansea University, Department of Politics, UK (2015);
 Cardiff Business School, UK (2014);
 Erasmus University Rotterdam, Institute for Social Studies (ISS), The Netherlands (2014)

Conference & Workshop Participation

Conference (co-)organizer/ (co-)chair

Miniconference on "Social Equity and Public Administration: The Behavioral Perspective", 2021
 DC Public Management Consortium meeting, 2021
 ASPA-EGPA Transatlantic Dialogue, 2016
 The Royal Netherlands Academy of Arts and Sciences colloquium on Behavioral Public Administration, 2015

Panel/ Workshop (co-)organizer/ (co-)chair

Association for Public Policy Analysis & Management (APPAM) Fall Research Conference, 2020
 European Consortium for Political Research (ECPR) graduate conference, 2012
 International Research Society for Public Management Conference, 2015, 2016, 2017, 2018, 2020 (online)
 Netherlands Institute of Government (NIG) annual work conference, 2013, 2014
 Public Management Research Association Conference (PMRC), 2013, 2015, 2016, 2017, 2019

Panel discussant

APPAM Fall Research Conference, 2018, 2020.
ASPA-EGPA Transatlantic Dialogue, 2016
European Group of Public Administration (EGPA) annual conference, 2012, 2013
Giving Time Research Symposium (University of Exeter), 2015

Papers presented

American Political Science Association Annual Meeting, 2016
ASPA-EGPA Transatlantic Dialogue, 2016
APPAM Fall Research Conference, 2014, 2015, 2018, 2019, 2020 (online)
ECPR joint sessions, 2012
EGPA annual conference, 2011, 2012, 2013, 2016, 2017, 2018, 2019, 2020 (online)
IIAS study group on Trust and Public Attitudes workshop, 2014.
International Research Society for Public Management conference, 2011, 2013, 2014, 2015, 2016, 2017, 2018
Midwest Political Science Association annual conference, 2017, 2020 (online)
NIG annual work conference, 2011, 2013, 2014.
PMRC, 2013, 2015, 2016, 2017, 2019, 2020, 2021

Teaching Experience

Georgetown University

PPOL 514 - Public Management (Spring 2022)

Rutgers University

Experimental and Behavioral Public Administration (PhD)
Applied Research Design (MPA; online & on-the-ground)
Capstone (MPA)
Career Explorations in Public Service (BA)
Research Design and Program Evaluation for Public and Nonprofit Management (RU-N undergraduate program [BA] at Northeast Normal University, China)

Erasmus University

Strategic Management in the Public Sector (MA)
International Governance Seminar (MA)

Research Supervision

Postdoctoral/ Fellow Supervision

Tracee Saunders (Georgetown University; since 2022)
Paul Lagunes (Georgetown University; since 2021)
John Ternovski (Georgetown University; since 2021)

Dissertation Chair

Ivan Lee (Rutgers University-Newark, US [public administration])

Dissertation Committees

Yael Shanin (Hebrew University of Jerusalem, Israel [political science])

Amandine Lerusse (Katholieke Universiteit Leuven, Belgium [public administration]) (2021)

Danbee Lee (Rutgers University-Newark, US [public administration]); (2020)

Chengxin Xu (Rutgers University-Newark, US [public administration]); (2019)

Sabine Rys (University of Antwerp, Belgium [political science]); (2018)

Jose Manuel Alonso (University of Cantabria, Spain [economics]); (2015)

External PhD Evaluator

Saar Alon-Barkat (Hebrew University of Jerusalem, Israel [political science]); (2018)

Independent Studies (PhD-level)

Inkyu Kang (Spring 2019); Danbee Lee (Spring 2018); Ivan Lee (Fall 2017 - Fall 2018); Hyuk Yang (Fall 2016 - Spring 2017)

Academic Service

General

2021 – Program Advisory Committee (Civil Rights Testing) of the Equal Rights Center

Editorial Roles & Responsibilities

2022 – Co-editor, *Journal of Policy Analysis and Management*

2021 – Senior editorial board, *Journal of Behavioral Public Administration*

2017 – 2021 Founding Editor and since 2020 Editor-in-Chief, *Journal of Behavioral Public Administration*

2019 – Editorial board, *Public Administration Review*

2019 – Editorial board, *Journal of European Public Policy*

2016 – Editorial board, *International Public Management Journal*

Service to the Profession

- 2021 – Board of Directors of the Public Management Research Association
- 2016 – Co-Founder and Administrator, Mailing List of the Experimental and Behavioral Public Administration Network (ebpa_1@email.rutgers.edu)
- 2015 – Co-chair, EGPA Permanent Study XXII ‘Behavioral Public Administration’
- 2022 PMRC 2022 Proposal Review Committee
- 2020 Beryl Radin Award Committee, Public Management Research Association
- 2019 APPAM 2019 Fall Research Conference Program Committee
- 2019 Co-organizer, PMRC pre-conference workshop on ‘Behavioral Science in Government: Nudging Outward and Inward to Bridge the Academic-Practitioner Divide’
- 2014 – 2018 PMRA Twitter team
- 2018 Chair, Best Paper Award Committee of the Permanent Study Group XXII ‘Behavioral Public Administration’ at the 2018 EGPA Conference
- 2014 – 2017 Co-chair, IIAS Study Group III on Trust and Public Attitudes
- 2015, 2016, 2017 Co-organizer, PMRC pre-conference workshop on ‘Experiments in Public Administration Research’
- 2017 Best Article Award Committee of the Public and Nonprofit Division of the Academy of Management
- 2016 Co-organizer, Academic Colloquium on ‘Behavioral Public Administration: Combining Insights from Psychology and Public Administration’ at the Dutch Royal Academy of the Arts and Sciences in Amsterdam (the Netherlands)
- 2016 Academic co-chair, Transatlantic Dialogue 12 in Ghent (Belgium)
- 2014 Co-organizer, IIAS study group on Trust and Public Attitudes workshop ‘Citizen Attitudes and Behaviors from an Experimental Perspective: Towards an Experimental Public Administration?’ in Speyer (Germany)
- 2014 Workshop co-organizer on ‘Public officials’ trust in citizens’ at Erasmus University Rotterdam (the Netherlands)

Professional Memberships: Association for Public Policy Analysis & Management (APPAM); Evidence and Governance in Politics (EGAP) network; International Research Society for Public Management (IRSPM); Public Management Research Association (PMRA)

Journal Reviewer: Academy of Management annual meeting; Administration & Society; American Journal of Political Science; American Political Science Review; Annals of Cooperative and Public Economics; Australian Journal of Public Administration; Central European Journal of Public Policy; Frontiers in Psychology (section Quantitative Psychology and Measurement); Governance; International Journal of Public Sector Management; International Public Management Journal; International Review of Administrative Sciences; Nonprofit and Voluntary Sector Quarterly; Policy Studies; Political Behavior; Public Opinion Quarterly; Public Personnel Management; Publius - The Journal of Federalism; Review of Public Personnel Administration; Journal of Policy Analysis and Management; Journal of Public and Nonprofit Affairs; Journal of Public Administration Research and Theory; Local Government Studies; Public Administration; Public Administration Review; Public Performance & Management Review; Public Management Review; Public Policy & Administration; Regulation & Governance

Book Reviewer: Routledge Public Management Textbook Series

Grant Reviewer: Economic and Social Research Council (UK); European Research Council; German Research Foundation (*Deutsche Forschungs Gemeinschaft*); Israeli Science Foundation; National Science Foundation

University/ Departmental Service

Georgetown University

- 2021 – Capstone Review Committee
- 2020 – Executive Committee of Graduate Studies
- 2020 – Faculty Mentor to two McCourt School tenure-track Assistant Professors
- 2021 Faculty Search Committee in Comparative Public Management
- 2020 – 2021 McCourt School Committee on the Merit Review Process

Rutgers University

- 2016 – 2020 MPA Committee (SPAA)
- 2016 – 2020 Research Committee (SPAA)
- 2016 – 2020 Co-Director, Center for Experimental and Behavioral Public Administration
- 2016 – 2019 Research Advisory Committee to the Vice Chancellor for Research & Collaborations (RU-N)
- 2018 Job Interview Panel member (Assistant Director) for the Office of Research and Support Programs (RU-N)
- 2018 Search Committee member (Research Contract/ Grant Specialist) for the Office of Research and Support Programs (RU-N)
- 2018 Ad-hoc Teaching Evaluation Committee (SPAA)
- 2018 Ad-hoc NTT Bylaws Committee (SPAA)
- 2018 Distinguished Alumni Award for Academic Excellence Committee (SPAA)
- 2017 – 2018 International Affairs Committee (SPAA)
- 2017, 2018 Evaluator for the Honors Living-Learning Community at Rutgers-Newark
- 2017 Review Committee for the RU-N Initiative for Multidisciplinary Research Teams (IMRT) Awards (RU-N)

Erasmus University

- 2012 – 2014 Coordinator of the Erasmus University Rotterdam Department of Public Administration Seminar Series in Research Methodology
- 2012 Selection committee member for a post-doc position at the Erasmus University Rotterdam Department of Public Administration

Professional Experience

- 2020 – Academic Affiliate, Office of Evaluation Sciences at the General Services Administration, Washington, D.C.
- 2019 – 2020 Fellow, Office of Evaluation Sciences at the General Services Administration, Washington, D.C.
- 2009 – 2010 Consultant, Multi-Donor *Public Sector Capacity Building Program* in Ethiopia (based in Addis Ababa)
- Contracted by*
The World Bank
UK Department for International Development
Interpublic Consultancy

Media Coverage and Contributions

15. Wirtschafts Woche (13 September 2021). *"Die Kosten von Corona — und wie "Nudging" helfen kann"*, print article about Keppeler, Sievert, Gilke (2021) in German weekly business magazine.
14. Süddeutsche Zeitung Magazin (2 September 2021). *"Was mein ist, ist fein"*, print article about Keppeler, Sievert, Gilke (2021) in weekly magazine within one of the largest German daily newspapers.
13. Frankfurter Allgemeine Zeitung (23 August 2021). *"Der kleine Unterschied"*, print article about Keppeler, Sievert, Gilke (2021) in one of the largest German daily newspapers
12. The Conversation (2018). *"Privatizing essential human services like the VA can come at a high social cost"*, op-ed (together with Wouter Van Dooren).
*Republished in *Government Executive* at GovExec.com
*Updated as *'Why privatizing the VA or other essential health services is a bad idea'* in *The Conversation* (2019)
11. LSE British Politics and Policy Blog (2016). *"Vulnerable consumers and public services – can competition and switching reduce inequalities?"*, blog post (together with Marcos Fernández-Gutiérrez and Oliver James).
10. Erasmus Magazine (Issue 12, 2015). *"Overdaad aan keuze leidt tot minder overstappers"*, print article about my PhD research in weekly science magazine of Erasmus University.
9. Binnenlands Bestuur (02 April 2015). *"Afschaffing ambtenarenstatus compenseren"*, internet article about my co-authored research with Van de Walle, Steijn & Gilke (2015).
8. energiebusiness.nl (01 April 2015). *"Onderzoek: Energieconsument stapt minder snel over"*, internet article about my PhD research.
7. de Volkskraant (24 March 2015). *"Minder overstappers door grotere keus nutsbedrijven"*, print article about my PhD research in one the largest national daily newspapers.
6. energiea.nl (24 March 2015). *"Energieconsument schiet in kramp bij grote keuze uit leveranciers"*, internet article about my PhD research.
5. rtlnieuws.nl (24 March 2015). *"Juist minder overstappers door grotere keus nutsbedrijven"*, internet article about my PhD research.

4. Reformatorisch Dagblad (20 March 2015). *"Overstappen? Mits het niet te ingewikkeld is"*, print article about my PhD research in national daily newspaper.
3. Business Radio Nederland (18 March 2015) Interview about my PhD research in national radio show.
2. ScienceGuide.nl (17 march 2015). *"Overdaad aan keuze remt"*, internet article about my PhD research.
1. nu.nl (17 March 2015). *"Keuzestress bindt klant ann energiebedrijf"*, internet article about my PhD research.

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